

## Release Form

We repair over 5,000 items per year and very successfully! But even so we can't guarantee that every piece repaired will look and be as strong as when the piece was originally made. When we work with customers at antique shows every one of them has to read and sign the following paragraph explaining the possibility of breakage, or we cannot proceed with the repair. In the 20+ years we've been in business, we've had 32 pieces break while being repaired. With over 200,000+ successful repairs in that same period, we never know when or why the next one will break. Hence, the following disclaimer:

In as much as glass is brittle and can be easily broken, we cannot be responsible for items left for repair, whether they are lost, or damaged, due to fire, theft, stress, wind, or earthquake, or any act of nature. Neither Jan or Wayne Montano nor their representatives may be held responsible for items left for repair. Items left over 30 days after notification of repairs completed may be sold for repair costs, unless prepaid. We do not compensate monetarily for any item that may break while in our care.

Please make a hard copy of this page, sign it and enclose it with your order that you ship to us. Without it we'll have to decline to proceed on your item being repaired. We have some customers each year uncomfortable signing this release clause and we understand and thank you for your considering Montano's for your glass repair needs.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_

## SHIPPING INSTRUCTIONS

We recommend that you double box leaving at least two to three inches around each box using styrofoam, or any other cushioning material inside each box. Each item or section should be wrapped separately with bubble wrap so items do not hit against each other. Be sure to enclose your name, address, email address and this form. Thank you.